

# Notification of Person in Need of Special Assistance

*A qualified assessor who determines an individual with a Serious Mental Illness (SMI) is in need of Special Assistance (per ADHS/DBHS Policy & Procedures and Provider Manual and Title 9, Chapter 21 of the Arizona Administrative Code) must notify the Office of Human Rights within three (3) days of the determination at fax number 602-364-4590. The notification is required regardless of whether someone is already assisting the person to meet the Special Assistance needs.*

## Part A: Notification

The following person, **who is a person with an SMI**, is in need of Special Assistance to assist in participating effectively in the following (check all that apply, even if there is no pending discharge planning, grievance or appeal issue):

☐ ISP Process

☐ Discharge Planning Process If currently inpatient: \_\_\_\_\_  
list inpatient facility

☐ Grievance Process Grievance currently pending: ☐ No ☐ Yes: \_\_\_\_\_  
docket # (if known)

☐ Appeal Process Appeal currently pending: ☐ No ☐ Yes: \_\_\_\_\_  
docket # (if known)

Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Address: \_\_\_\_\_ Type of Residence: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: \_\_\_\_\_

Guardian (if none, list NA): \_\_\_\_\_

T/RBHA: \_\_\_\_\_ Provider Site: \_\_\_\_\_

Case Manager: \_\_\_\_\_ Clinical Supervisor: \_\_\_\_\_

Site Phone: \_\_\_\_\_ Site Fax: \_\_\_\_\_

Please provide the clinical basis for the assessment that the person is in need of Special Assistance. Detail the specific circumstances and how they affect the person's ability to participate effectively in the ISP, discharge planning, grievance/investigation, and/or appeal processes: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please indicate whether the person's Special Assistance needs are being addressed currently and by whom: ☐ No (see below) ☐ Yes

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone: \_\_\_\_\_ Address: \_\_\_\_\_

The person is not receiving assistance to meet his/her Special Assistance needs, so he/she is in need of an advocate being assigned for the following needs (check all that apply):

☐ ISP ☐ Grievance Process

☐ Discharge Planning ☐ Appeal Process

Is the person in need of Special Assistance aware that you are submitting this notification of Special Assistance? ☐ Yes ☐ No, please explain: \_\_\_\_\_

Date Completed: \_\_\_\_\_

By: \_\_\_\_\_  
Name and Title

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

# Notification of Person in Need of Special Assistance

## PART B: Response from the Office of Human Rights (OHR)

Re: \_\_\_\_\_ Original Part A Notification Date: \_\_\_\_\_  
List consumer name

Per the information submitted, the person meets necessary criteria for Special Assistance:

\_\_\_ No: \_\_\_\_\_

\_\_\_ Yes: \_\_\_\_\_

and the person's Special Assistance needs are (check all that apply):

\_\_\_ ISP \_\_\_\_\_ Grievance Process  
\_\_\_ Discharge Planning \_\_\_\_\_ Appeal Process

The needs are being met by:

\_\_\_ OHR: Assigned Advocate \_\_\_\_\_, as of \_\_\_\_\_

\_\_\_ Other: \_\_\_\_\_  
Name and Relationship

\_\_\_\_\_  
Address and Phone Number

Date returned: \_\_\_\_\_ By: \_\_\_\_\_

Name and OHR Title

Additional information, if any:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
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## Part C: Notification of Change

*If a qualified assessor determines that the individual no longer needs Special Assistance, this section (on the original form) must be filled out and submitted to OHR within ten (10) days of the determination.*

As of \_\_\_\_\_ (date), the above referenced person no longer meets the criteria to be in need of Special Assistance for the following reasons: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I have informed the person that I am notifying OHR about the change in circumstances, and that the person no longer meets the criteria for a person in Need of Special Assistance. \_\_\_ Yes \_\_\_ No, please explain: \_\_\_\_\_

Date Completed: \_\_\_\_\_ By: \_\_\_\_\_  
Name and Title Phone #